

Network Monitoring Services

You sleep. We'll keep an eye on your network.

Most technology problems are uncovered after they occur; when a server drive fails or a security flaw is exploited. This can mean downtime and expense both in remediation and lost productivity. For many organizations, manually monitoring a myriad of network components and applying software updates and patches is either a time-consuming effort or is simply not done. Businesses are

faced with significant expense in keeping systems current or running the risk of downtime and exposure to threats.

There is a better way. Our monitoring and management services provide an inexpensive, automated, way to keep an eye on your network. This ensures that software patches and updates are queued up for

review and application and that pre-failure alerts are generated before problems occur. CompuWorks' monitoring and management services save time, money and help ensure that your network adheres to "best practices."

We really can fix it before it breaks.

CompuWorks Server Watch

Features

- 24 x 7 x 365 monitoring
- Monitoring of alerts, notifications and event logs which are analyzed and escalated as needed for remediation
- Microsoft security patch management
- Remote control capabilities
- SNMP and POSIX monitoring provides performance reporting and analysis
- Advanced scripting engine for automating Windows tasks

CompuWorks Total Desktop Care

Features

- Disk space monitoring
- Anti-Spyware protection
- Anti-Virus protection with automatic updates
- Microsoft security patch management
- Windows temp file and Internet "debris" cleanup
- Hardware and software inventory
- Remote control capabilities
- Advanced scripting for automating Windows tasks

Healthy IT
from **CompuWorks** you watch your business.
we'll watch your IT.

SINCE 1987
1 Fenn Street, Pittsfield
413.499.0607 compuworks.biz